

Install, Maintain and Upgrade NonStop NS-Series Hardware



Exam description

This exam tests your ability to install, maintain and upgrade NonStop NS-Series Hardware.

Who should take this exam?

This exam is intended for individuals with a minimum of one year experience on the HP NonStop NS-Series servers in a variety of job roles:

- Authorized Service and Support personnel (field support technicians)
- Global Mission Critical Support Center (GMCS) personnel
- Solution Architects and Professional Services personnel (C&I/SDI)
- NonStop System Kernel Software Developers, System Integrators and Consultant Partners, Application Designers, Authorized Service Channel Partners and Distributors, and Customers authorized to service their own equipment.

Exam contents

This exam has 78 questions. Here are types of questions to expect:

- Multiple choice (multiple responses)
- Multiple choice (single response)
- Drag-and-drop

Tips for taking this exam

References to the majority of questions found in this exam can be found in manuals contained in the Online TIM collections. TIM (Total Information Manager) is a single interface to all NonStop Systems documentation and support information.

External users must subscribe to the TIM CD collection. See your NonStop Representative for more information.

NOTE: TIM must be installed on your system before using the following default access settings.

Objectives

This exam validates that you can successfully perform the following:

Exam ID	HPO-A20
Exam type	Proctored exam taken at dedicated testing center
Exam duration	1 hour 30 minutes
Exam length	78 questions
Passing score	69%
Delivery languages	English
Related certifications	<ul style="list-style-type: none"> Master ASE - HP NonStop Systems Support [2007] Master ASE - HP NonStop Solution Architect [2007] ASE - HP NonStop Systems
Supporting courses	These recommended courses help you prepare for the exam: <ul style="list-style-type: none"> 00078632 - HP NonStop NS-series server support 00071772 - NonStop NS-series operations and management differences for S-Series Operators 00071773 - HP NonStop NS-series server administration I
Additional study materials	<ul style="list-style-type: none"> Helpful guides and reference materials

Register for this Exam

You will need an [HP Learner ID](#) and a Pearson VUE login and password.

During the exam, you can make specific comments about the exam and items. HP welcomes these comments as part of our continuous improvement process.

No online or hard copy reference material will be allowed at the testing site. This exam may contain beta test items for experimental purposes.

	Sections/Objectives
10%	Installation Planning
7%	Site Preparation
13%	System Installation
17%	System Configuration
15%	System Test/Verification
4%	Proactive / Preventative Maintenance
10%	Corrective Maintenance
24%	Troubleshooting

For more information

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